Agenda Item 15 –Dec Meeting

Software Support and Year End Assistance

Rialtas are the council's current software providers, and our licence has come up for renewal for both support and year end assistance.

I have attached a breakdown of the various services offered ranging from a 5-year commitment to a one year only deal.

The Council uses their Alpha Payments and Receipts module.

I have used packages from other providers and Rialtas is streets ahead of its competitors, particularly at year end. The software is dedicated to Town and Parish Councils.

The main difference between the package levels detailed in the attached breakdown seems to be one of duration of commitment and I see no problem in committing to a 5-year deal.

Proposal: To consider the different renewal deals on offer from Rialtas.

Phil Burgess

Clerk to East Dean and Friston